



DELIVERING FOR GOOD

2019-2020 Humanitarian Relief Snapshot



2019 and 2020 brought numerous, intense natural disasters and a global pandemic. FedEx Delivering For Good was created to help with global relief for crises like these – **and we were prepared.**

We teamed up with some of the world's top humanitarian nonprofits to deliver life saving supplies to survivors and first responders. This report provides a snapshot of some of the ways we've been busy Delivering For Good.



Hurricane Dorian

WHERE: Grand Bahamas and Abaco Islands

WHEN: September 9, 2019

WHAT: Hurricane Dorian was a Category 5 storm and the strongest on record to hit the Bahamas. It left 70,000 people homeless and caused \$7 billion in damage.

We shipped supplies on behalf of five first responder organizations. The supplies reached approximately 40,000 people immediately after the storm and provided safe water for an additional 13,000 people per day.



Shipments totaled 144,536 lbs and were valued at \$1.76 million. Together, with these nonprofits, we shipped:



Prescription medicines, diabetes management supplies, diagnostic equipment, wound care and personal care items worth nearly \$400,000. These supplies helped 1,500 people unable to afford or receive medical services.



Over 14 tons of equipment including nearly 15,000 hygiene kits with soap, toiletries and personal care items. With over 90% of homes damaged in some areas and large numbers of people living in shelters or informal settlements in the days and weeks following the storm, these kits were crucial for personal hygiene and to prevent the spread of disease. We also shipped 70 respirators and several cases of cleaning supplies, medical supplies and batteries on behalf of Heart to Heart International.



A static health center to provide primary and mental healthcare in High Rock, where the only local health center was destroyed. We also shipped supplies to help International Medical Corps' mobile medical teams provide care, water, sanitation and hygiene support to local residents.



Supplies that helped over 1,100 residents, including satellite dishes that Team Rubicon volunteers installed to help the islands re-establish connectivity, first aid equipment like N95 masks, gloves, food and water filters for people in need.



Water treatment systems weighing 30 tons and valued at \$1 million. These systems include 200 generators, 1,000 pumps and 40 reverse osmosis systems that allow tanker trucks to fill up and distribute water all over the island. The systems have produced over 1.1 million gallons of safe water to date and the infrastructure improvements Water Mission has made in many cases have elevated service beyond pre-Dorian capabilities.

COVID-19

WHERE: Global

WHEN: Late 2019/2020

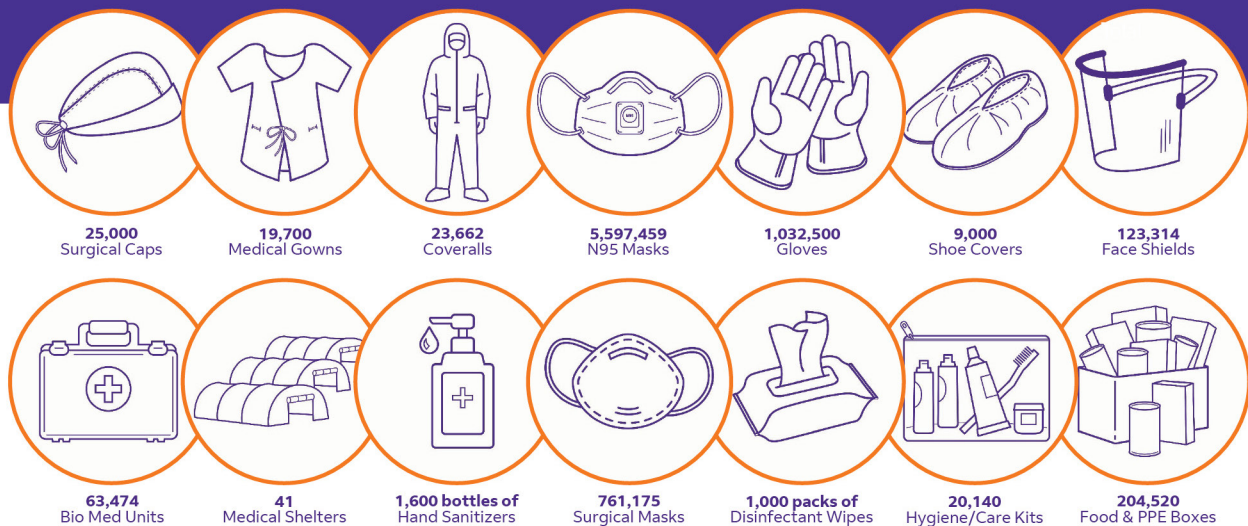
WHAT: The COVID-19 global pandemic has affected about 15 million people worldwide

Our response to the COVID-19 pandemic is ongoing. We continue to provide a variety of support requested by the nonprofits we work with and have made our global network available to organizations delivering life saving supplies to workers on the front lines – especially those helping underserved communities.



Since the beginning of 2020*, FedEx has transported 7,300+ humanitarian aid shipments globally through our collaboration with Direct Relief, International Medical Corps, The American Red Cross, Heart to Heart International, ASPCA, Feeding America and The USO.

Those shipments combined make up:
700+ Pallets 200+ U.S. Tons \$4.3+ Million Value



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"In rapidly unfolding situations such as this, it's obviously important to move fast but with precision and proper coordination with all the relevant authorities – which FedEx's extraordinary team has made possible."

Thomas Tighe
Direct Relief President & CEO



"FedEx is proud to mobilize its global network to deliver aid, comfort and care to people suffering in the wake of this unprecedented health emergency. We will continue to work closely with humanitarian and disaster relief organizations to provide support and deliver supplies, doing what we do best to help those who need it most."

Raj Subramaniam
President and Chief Operating Officer,
FedEx Corporation.

Delivering food to children and families impacted by COVID-19

Food banks, school systems and other community organizations are working tirelessly to meet the growing demand for food assistance. We are lending our equipment, network and team member time to help meet these demands.

In Memphis, we worked with International Paper to donate and deliver 200,000 corrugated boxes to Feeding America for use in emergency food kits. We also loaned a refrigerated truck to help store and distribute 120,000 bag lunches for local Memphis students.



In Texas, we worked with Dairy Max, the North Texas Food Bank, to ensure families receiving fresh produce and meat also received milk – one of the most requested yet least donated food items. Dairy Max donated 8,640 gallons of milk. We provided refrigerated transport and the North Texas Food Bank coordinated storage and distribution to 8,600 families.

We worked with Denny Hamlin to deliver 60,000 meals to the local food bank in Denny's hometown of Chesterfield, Virginia. "Chesterfield will always be my home," said Hamlin. "I am grateful to FedEx for supporting a community that is so close to my heart."

American Red Cross uses FedEx priority alert to respond to urgent need for blood

As the American Red Cross responds to urgent calls for blood nationwide, we provided complimentary access to our Priority Alert service, which provides 24/7 monitoring and personalized service for ultra-sensitive shipments. Hundreds of pints of blood have been shipped to date, with the potential to help thousands of COVID-19 patients.

Helping the Salvation Army respond to critical community needs

We have donated 23 canteen trucks to the Salvation Army since 2006. These versatile trucks deliver supplies during emergency response, but also distribute meals and other non-emergency items to underserved communities on a regular basis.



2020 CANTEEN TRUCK HIGHLIGHTS:

TENNESSEE TORNADOS: Trained Salvation Army disaster responders provided food and drinks, along with emotional and spiritual support from four canteen trucks dispatched to help survivors and first responders. Immediately following the tornadoes the trucks provided more than 1,600 drinks, 1,200 snacks and 1,000 meals.

COVID-19: The economic impact of COVID-19 has meant more food insecurity for many families. Our canteen trucks help supplement existing food service in communities around the country including in Indiana and Maryland.

Puerto Rico Earthquake

WHERE: Puerto Rico

WHEN: January 7, 2020

WHAT: A magnitude 6.4 earthquake – the strongest in a century

We worked with International Medical Corps and Heart to Heart International to respond to the initial earthquake and provide support and supplies throughout the more than 300 aftershocks that have been recorded to date.



Hygiene and vaccinations were among the most critical immediate needs after the earthquake, so we shipped 8,000 hygiene kits that included items such as soap, laundry detergent, shampoo, toothbrushes and toothpaste, towels, combs and razors. Together these kits helped close to 24,000 people. We also transported a cold-chain shipment of 3,000 doses of vaccinations to Puerto Rico to support the healthcare system.

Taal Volcano and Typhoon Phanfone

WHERE: Philippines

WHEN: January 12-31, 2020

WHAT: Typhoon Phanfone damaged 530,000 homes and the Taal volcano erupted, prompting evacuation of more than 70,000 people living nearby.

We shipped supplies to first responders and people displaced by Typhoon Phanfone and Taal, distributed by International Medical Corps. In the midst of recovery from the volcano, cases of COVID-19 were also detected in the Philippines, so even more supplies were needed. We shipped:



- 232,245 masks
- 20,500 gloves
- 5,350 gowns
- 4,600 household hygiene kits each capable of providing for a family of six
- 1,000 wound care kits
- 112 goggles
- 100 surgical aprons
- 100 face shields